

## **VolCorp Announces New CUSO**

Nashville, Tenn -- Volunteer Corporate Credit Union (VolCorp) announced today that it is launching Symphony, a new credit union service organization (CUSO). Symphony, LLC, is a wholly owned CUSO whose purpose is to provide enhanced services addressing issues facing the credit union movement. Symphony will provide credit unions with assistance in critical areas such as Enterprise Risk Management, Business Continuity Management, Information Security and Supervisory Committee Audits.

Jeff Merry, President and CEO of VolCorp, said, "Symphony will be an invaluable resource for credit unions of all sizes across the country, as is evidenced in recent engagements with credit unions whose assets range from \$29 million to \$5 billion. We look forward to developing new relationships and further enhancing our existing partnerships with Symphony."

Christina Adkison, Symphony's President and CEO, stated the CUSO came about by simply talking with credit unions and asking them about their pain points regarding credit union operations. "Leading a credit union in today's environment with all the different moving pieces, from regulatory to the normal daily functions, can be overwhelming. We created Symphony to

alleviate some of the pain points credit unions are facing in the industry today. The benefits of Symphony go beyond providing a way to strengthen credit union operations. The real benefit is providing time back to the credit union to focus on the primary reason credit unions exist. To serve the member. It hink

SYMPHONY focus on the primary reason credit unions exist—to serve the member. I think our mission statement sums this up best, 'At Symphony, we navigate the hurdles of operating a credit union so you don't have to — transforming organizations that inspire success."

The subject matter experts at Symphony can help credit unions better serve their members by taking on the burden of ERM, BCM, IS and Supervisory Committee Audits. For more information, visit symphonycuso.org.